



If we wanted the Metropole to remain an iconic presence for future generations, we needed to act. Joining the Climate Action Programme was a strategic decision

Carmel Lonergan, Director of Group Operations,
Trigon Hotels

Starting the journey

The realities of maintaining a historic building (built in 1897) in a modern world have become increasingly complex, but if we wanted the Metropole to remain iconic for future generations, we needed to act. Through the support offered as part of Fáilte Ireland's Climate Action Programme, we realised that simple, cost-effective changes could help us achieve significant savings, and we've learned that meaningful progress starts with better data, awareness and decisions.



Key figures

- €127,000 estimated total annual savings across the Trigon Group
- €40,000 potential per-hotel savings (inc. €110,000 in hot water energy savings and €17,500 water savings) with almost €0 capital investment
- 10.5 million litres of water saved across the group to date (based on a switch from 15L/min to 8L/min showerheads)
- 45,000 guests served at the Metropole in 2023

Case Study **Metropole Hotel**

Making changes for the better

Thanks to the Climate Action Programme Advisor's input, sustainability at the Metropole has shifted from an occasional topic of discussion to a **core business priority**. Improved **staff awareness** through hands-on training has led to **more responsible energy and waste management approaches**. Additionally, better usage habits, inefficiency fixes and operational controls has resulted in both **energy and water consumption reductions**.

Moving towards a greener future

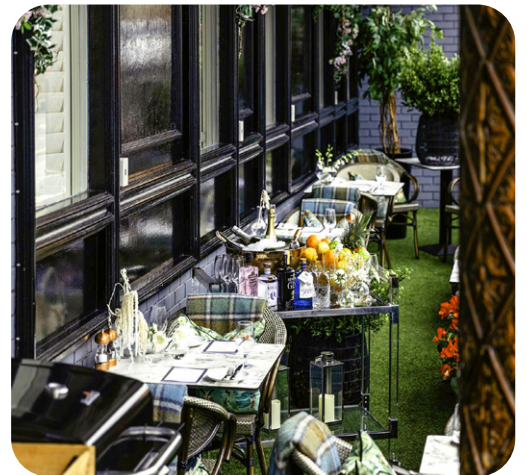
Start with what you can control today; even small changes can generate significant **improvements**. Our own focus is now on **enhancing efficiency and integrating more sustainable practices** across our operations. Thanks to our participation in the Climate Action Programme, the Metropole will remain a benchmark for responsible hospitality, where sustainability and heritage work hand in hand for a better future.

About the Metropole

With 100+ rooms and facilities, the Metropole (a Trigon Hotel) has been a Cork city icon since 1897. We're a Green Hospitality member, and certified through the 50 Shades Greener sustainable hospitality programme.

In 2024, we embarked on a variety of sustainability initiatives and policies based on Fáilte Ireland's Climate Action Programme.

 **€127,000**
Annual Savings



About the Climate Action Programme

This case study is part of Fáilte Ireland's Climate Action Programme – designed to help tourism and hospitality businesses cut costs and lower their carbon footprint.

Through the programme, you can:

- Cut costs through reduced consumption and improved efficiency;
- Access ongoing expert advice, tailored support, and practical resources;
- Upskill your team with bespoke climate action training.

Find out more at failteireland.ie/climateactionprogramme