

## Case Study Randles Hotel

With the help of the Climate Action Programme, small changes could make big impacts to the efficiency and competitiveness of your own business

Shelley Steadman, General Manager, Randles Hotel

### Starting the journey

We at Randles have been actively pursuing our sustainability journey from the very beginning. Following significant infrastructure investment over the past five years (e.g., replacing gas boilers with heat pumps, installing 35 kW solar PV, 100% electric maintenance vehicle), we felt that additional support would help us meet the remainder of our green business objectives. And so, we approached Fáilte Ireland.



### Key figures

- **380,000** kWh energy saved with combined space heating and domestic hot water via heat pumps
- **28,000** kWh energy saved from installation of 35 kW solar PV panels
- **75%** reduction in Scope 1 and 2 GHG emissions from 6.876 kgCO<sub>2</sub>e per guest night in 2018 to 1.602kgCO<sub>2</sub>e today
- **10%** further planned reduction in carbon emissions in 2025 based on support and insights from Climate Action Programme Advisor

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## Making changes for the better

Through the support offered as part of Fáilte Ireland's Climate Action Programme, we collated our energy use data from 2018 to set a baseline for all **future progress and savings**. They helped us create a focus within Randles where all **staff can take environmentally beneficial actions** to help us reach our sustainability targets, and where our management can plan all **future investment decisions** with both **sustainability and competitiveness** in mind.

## Moving towards a greener future

With the support of an expert Advisor through the Climate Action Programme, you'll find that even **small changes** in day-to-day business processes can make **big impacts** to the efficiency and competitiveness of your business. We're now aiming to **keep tracking and reducing** our energy usage and emissions by a further 10% in 2025, and to be **an inspiration across the Irish hotel industry and tourism sector** from both a sustainability and financial standpoint.

### About Randles Hotel

Sympathetically converted from an old rectory house in 1992, and with many original features remaining, Randles Hotel in Killarney comprises 75 deluxe bedrooms and suites.

In 2023, we were proud to be shortlisted for "Best Sustainability Practices in an SME" in the SEAI Energy Awards.

In 2024, we embarked on a variety of sustainability initiatives and policies based on Fáilte Ireland's Climate Action Programme.



## About the Climate Action Programme

This case study is part of Fáilte Ireland's Climate Action Programme – designed to help tourism and hospitality businesses cut costs and lower their carbon footprint.

Through the programme, you can:

- Cut costs through reduced consumption and improved efficiency;
- Access ongoing expert advice, tailored support, and practical resources;
- Upskill your team with bespoke climate action training.

Find out more at [failteireland.ie/climateactionprogramme](https://failteireland.ie/climateactionprogramme)